



LEGEND® LIMITED WARRANTY SOLID SERIES

THE COMMITMENT

Legend Corporation is committed to one goal: Provide homeowners with the best wood flooring products on the market today. LEGEND Quality Wood Flooring® is the result of a relentless pursuit of affordable quality. LEGEND® has only one level of quality: The Best.

At Legend, we believe everyone needs to accept responsibility for their own actions. When you purchase a LEGEND® floor, you can be assured that Legend Corporation will honor its obligations.

LEGEND® PRODUCTS

This limited warranty is for the original residential Owner, is effective October 1, 2002, and applies to the following LEGEND® series products purchased from an Authorized LEGEND® Dealer: HERITAGE, NORTHERN FOREST and PASSPORT.

LEGEND® STRUCTURE

Legend Corporation is proud of its structure profile and warrants that the structure of its solid products will not, under normal conditions, experience a material failure caused by manufacturing for as long as the Owner owns it; let's call it a lifetime.

LEGEND® WEAR SURFACE

The thickness of the wear surface, that layer of solid wood immediately below the clear finish down to the tongue & groove, is an important feature. The wear surface on LEGEND® solid products is thick enough to be professionally sanded & refinished at least three times.

LEGEND® FINISH

The finish on any wood flooring is essential to maintaining a beautiful looking and long lasting floor. Legend Corporation confidently warrants that, under normal usage and recommended conditions, the surface finish will not wear through more than 1% of a properly maintained Legend floor for a period of 20 years. Yes, it is a great finish!

LEGEND® products use a specially designed finish system that incorporates aluminum oxide. The process and formula creates extreme strength, flexibility and superior clarity that will not interfere with visible beauty of LEGEND Quality Wood Flooring®. A reduction of gloss level may occur with normal use. Contact Legend Corporation for recommended re-coating products.

INSTALLER RESPONSIBILITY

It is the responsibility of the flooring installers to do their job right. LEGEND Quality Wood Floors® must be installed in accordance with LEGEND Corporation's written installation instructions, National Wood Flooring Association guidelines and careful professional trade practices. It is required that the installer properly take and record all Moisture Content readings. Call (877) 534-3631 for installation support. Improper installation is not the responsibility of Legend Corporation.

Prior to installation, if any material appears to be defective or incorrect - STOP, it must not be installed; contact the distributor for an inspection. If the Owner is unsatisfied with the product, simply return all of the uninstalled product in the original cartons for a refund or replacement; do not install.

Wood flooring problems are often related to poor subfloor conditions. The subfloor must be dry, clean, smooth and level prior to installation of the LEGEND® floor. The moisture content of the subfloor and the LEGEND® floor, after proper acclimation, must be within 2% of each other at the time of installation. Installation of LEGEND® floor over radiant heating systems is not recommended or covered by this warranty.



LEGEND® LIMITED WARRANTY SOLID SERIES

OWNER RESPONSIBILITY

Legend Corporation wants every Owner to be satisfied with their new floor. It is very important that you carefully inspect the LEGEND® product prior to installation. If for any reason, you, the Owner, or installer, are not satisfied with your LEGEND® flooring prior to installation, return all of the product in the original cartons for a refund or replacement.

You made a great decision when you selected LEGEND Quality Wood Flooring®. It is now your responsibility to protect your LEGEND® floor after it is installed. The LEGEND® Floor Care Guide must be carefully read, understood and routinely applied. The Owner has three absolutely critical responsibilities: 1) cleaning, 2) protection and 3) moisture and humidity control.

Keep your LEGEND® floor clean! It is best to vacuum the floor with a brush attachment. Dirt, rocks, sand and sharp objects will damage any wood floor. Wipe up spills of liquid or food quickly. Never wet mop your LEGEND® floor! Use LEGEND® Casual Care floor cleaner as directed for regular maintenance.

Protect your LEGEND® floor! Use felt and pressure disbursement floor protectors under all furniture and appliances. High heeled shoes often cause indentations. Periodically clean and replace floor protectors used on chairs. Use rugs or mats near all exterior points of entry into the home, and in high traffic areas that are difficult to keep clean. Use window shades that either filter or prevent direct sunlight on the floor, and be aware that pets can damage wood flooring.

Your LEGEND® floor needs moisture control! Wood floors perform best in environments that most humans enjoy. Keep the interior of your home in a constant temperature range of 60-80 degrees with relative humidity in the range of 35-55%. Variances from these temperature and humidity ranges may likely produce adverse changes in the wood.

As the Owner of a LEGEND® floor, you may need to take certain measures to minimize possible changes to the wood floor that will occur naturally. Each home environment is unique, however, the normalization and stabilization of humidity in the range of 35%-55%, minimization of subfloor moisture, and the reduction of exposure to sunlight are very important.

LEGEND® RESPONSIBILITY

Legend Corporation takes full responsibility for the design and manufacture of LEGEND Quality Wood Flooring®. That means LEGEND® products shall be free from material manufacturing defects relating to milling, grading and finish. LEGEND® products meet or exceed industry standards.

Legend Corporation will not be responsible for improper installation or maintenance, accidents, negligence of others, plumbing failures, infestation damage, acts of nature, circumstances beyond Legend's control, or other disclaimed conditions in this Warranty, resulting in damage or changes to the flooring.

OUR FUTURE SUPPLY

Wood is the only natural and renewable resource in the flooring industry. Legend Corporation works closely with raw material producers that utilize responsible environmental and harvesting practices.



NATURAL PRODUCT

Wood is a wonderful and renewable product of nature, and will always contain variation in color, tone, mineral deposits, grain and openness of grain. Display samples will vary from the product sold; every tree and board is different. All wood will "season", that is to say it will naturally change color and/or darken, due to various factors including aging, sunlight, temperature, humidity and oxidation. Some wood species will experience dramatic changes. The hardness of wood also varies widely within the species offered in the LEGEND® product line; some species will dent more easily than others. LEGEND® charts are available to compare wood hardness, color variation, specie stability, and color fastness (change).

Your LEGEND® floor contains the cellular structure that originally brought underground water up through the tree roots to the tips of each leaf. Wood will naturally expand and contract depending upon temperature and moisture conditions. Generally, as moisture increases, wood will expand, and as moisture decreases, wood will contract. Contraction in wood flooring may produce small gaps between each board. Cupping, cracking, splitting, crowning, warping, twisting and buckling are usually the result of extreme moisture related conditions. The naturally occurring effects of the wood occurring after installation are not within the control of Legend Corporation, are not "defects", and are not covered by this warranty.

THE REMEDY

In the unlikely event that a product claim arises, immediately notify the Authorized Dealer. All warranty claims must be evaluated at the site by an authorized LEGEND® claims representative. Testing, samples and analysis may be required. Contact Legend Corporation directly if the matter is not resolved within 30 days.

Legend Corporation will, at its option and at no cost to the Owner, repair, re-finish, re-surface, or replace the boards or area of the flooring determined by Legend to be defective or otherwise covered by this LEGEND® warranty. Contribution of other parties may be required if others were responsible for the damage caused to the LEGEND® Floor. If product defects are discovered prior to installation, Legend will, at the option of Owner, replace the defective flooring or provide a refund. Guaranteed.

Warranty terms and conditions, and installation and maintenance instructions are subject to change without notice. There are no warranties beyond this document. **ALL OTHER ORAL, WRITTEN, EXPRESS, AND IMPLIED WARRANTIES ARE DISCLAIMED. THE GOODS ARE SOLD WITHOUT WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. LEGEND SHALL NOT BE RESPONSIBLE OR LIABLE FOR ANY DIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES UNDER ANY LEGAL THEORY.** Legend's liability shall not exceed the reasonable cost to repair or replace defective product. Some states do not allow the exclusion or limitation of implied warranties or liability for incidental or consequential damages. This warranty gives you specific legal rights; other rights may exist that vary from State to State.

LEGEND Corporation

P.O. Box 1324
Jamestown, TN 38556-1342
1-877-534-3631 *(1-877-LEGEND1)
www.legendflooring.com